



Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Tata Communications Transformation Services Limited 226, Redhills Road Kallikuppam Chennai 600 053 Tamil Nadu India

Holds Certificate No:

FS 548961

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Provision of Telecom Carrier Strategic Sourcing, Process Transitioning, Transformation Solutions, Operations through Internal Value Creation Processes being rendered from TCTSL Delivery centres in Global Telecom Business.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2009-06-10 Latest Revision Date: 2018-12-25

Effective Date: 2019-01-23 Expiry Date: 2022-01-22

Page: 1 of 2

...making excellence a habit."

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.

Certificate No: **FS 548961**

Location

Maharashtra

India

Tata Communications Transformation Services Limited 226, Redhills Road Kallikuppam Chennai 600 053 Tamil Nadu India Tata Communications Transformation Services Limited Tata Communications Ltd Campus IDC Building 3rd Floor Alandi Road, Dighi Pune 411 015 **Registered Activities**

Provision of Telecom Carrier Strategic Sourcing, Process Transitioning, Transformation Solutions, Operations through Internal Value Creation Processes being rendered from Delivery Centre at Chennai in Global Telecom Business.

Provision of Telecom Carrier Strategic Sourcing, Process Transitioning, Transformation Solutions, Operations through Internal Value Creation Processes being rendered from Delivery Centre at Pune in Global Telecom Business.

Original Registration Date: 2009-06-10 Latest Revision Date: 2018-12-25 Effective Date: 2019-01-23 Expiry Date: 2022-01-22

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>. Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.