

Certificate of Registration

Personal Information Management System - BS 10012:2017

This is to certify that:

Tata Communications Transformation
Services Limited
8th, 9th & 10th Floors,
Karuna Conquest IT Park,
No. 7 MTH Road,
Ambattur Industrial Estate, Ambattur,
Chennai 600 058
Tamil Nadu
India

Holds Certificate No:

PIMS 720927

and meets the criteria of BS 10012:2017: Specification for Personal Information Management System for the following scope:

The personal information management system (PIMS) covers the processing of personal data in accordance with applicable privacy laws during the delivery of telecom carrier strategic sourcing, process transition, transformation solutions, operations, and related support functions.

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2020-02-02

Latest Revision Date: 2023-01-03

Effective Date: 2023-02-02

Expiry Date: 2026-02-01

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of BS 10012:2017 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **PIMS 720927**

Location	Registered Activities
Tata Communications Transformation Services Limited 8th, 9th & 10th Floors, Karuna Conquest IT Park, No. 7 MTH Road, Ambattur Industrial Estate, Ambattur, Chennai 600 058 Tamil Nadu India	Processing of personal data in accordance with applicable privacy laws during the delivery of telecom carrier strategic sourcing, process transition, transformation solutions, operations, and related support functions.
Tata Communications Transformation Services Limited 3rd & 4th Floor, A-11 & 3rd Floor, IDC Building, Tata Communications Ltd. Campus Alandi Road, Dighi Pune 411 015 Maharashtra India	Processing of personal data in accordance with applicable privacy laws during the delivery of telecom carrier strategic sourcing, process transition, transformation solutions, operations, and related support functions.
Tata Communications Transformation Services Pte. Ltd Telecom Operations outsourcing Level 7, 60 Miller Street North Sydney NSW Australia	Processing of personal data in accordance with applicable privacy laws during the delivery of telecom carrier strategic sourcing, process transition, transformation solutions, operations, and related support functions.

Original Registration Date: 2020-02-02

Latest Revision Date: 2023-01-03

Effective Date: 2023-02-02

Expiry Date: 2026-02-01

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](https://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of BS 10012:2017 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.

A Member of the BSI Group of Companies.