

Certificate of Registration

Privacy Information Management System - ISO/IEC 27701:2019

This is to certify that:

Tata Communications Transformation
Services Limited
8th, 9th & 10th Floors,
Karuna Conquest IT Park,
No. 7 MTH Road,
Ambattur Industrial Estate, Ambattur,
Chennai 600 058
Tamil Nadu
India

Holds Certificate No:

PM 831410

and operates a Privacy Information Management System which complies with the requirements of ISO/IEC 27701:2019 for the following scope:

Privacy Information management system covers the processing of personal data during the delivery of telecom carriers operations, strategic sourcing, process transition, transformation solutions as PII Processor and related support functions viz HR, Corporate Services and IT as PII Controller from Chennai and Pune (India) and North Sydney (Australia) delivery centers. This is in accordance to the ISMS Certificate No. IS 530516 and SOA Ver 12.0 dated 21st October 2025.
TCTS acts as PII Processor and Controller PII Controller – HR, IT, Corporate Services
PII Processor – Delivery functions (Core Business).

For and on behalf of BSI:

Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2026-01-23

Effective Date: 2026-01-23

Latest Revision Date: 2026-01-23

Expiry Date: 2029-01-22

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Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27701:2019 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **PM 831410**

Location	Registered Activities
Tata Communications Transformation Services Limited 8th, 9th & 10th Floors, Karuna Conquest IT Park, No. 7 MTH Road, Ambattur Industrial Estate, Ambattur, Chennai 600 058 Tamil Nadu India	Processing of personal data during the delivery of telecom carriers operations, strategic sourcing, process transition, transformation solutions as PII Processor and related support functions viz HR, Corporate Services and IT as PII Controller and PII Processor from Chennai and Pune (India) and North Sydney (Australia) delivery centers.
Tata Communications Transformation Services Limited 3rd & 4th Floor, A-11 & 3rd Floor, IDC Building, Tata Communications Ltd. Campus Alandi Road, Dighi Pune 411 015 Maharashtra India	Processing of personal data during the delivery of telecom carriers operations, strategic sourcing, process transition, transformation solutions as PII Processor and related support functions viz HR, Corporate Services and IT as PII Controller and PII Processor from Chennai and Pune (India) and North Sydney (Australia) delivery centers.
Tata Communications Transformation Services Pte. Ltd Telecom Operations outsourcing 9th Floor, Macquarie Park Building Avaya House, 123 Epping Road Macquarie Park North Sydney NSW 2113 Australia	Processing of personal data during the delivery of telecom carriers operations, strategic sourcing, process transition, transformation solutions as PII Processor and related support functions viz HR, Corporate Services and IT as PII Controller and PII Processor from Chennai and Pune (India) and North Sydney (Australia) delivery centers.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

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